VMIS on the Army Family Web Portal

The intended process for people to migrate over is as follows:

1. Go to https://vmis.armyfamilywebportal.com and use the 'transition your account' link to submit your username from your AOS account.
2. Go to your email: [that was associated with your login on AOS] and look for the registration email. This will have a link that takes you to the site to create your account.
3. Once you finish registering, return to your inbox to look for a 2nd email for account verification and verify your account.
4. Return to https://vmis.armyfamilywebportal.com and log in.

It is very important to note that with this above process, the system does not alert users that they must verify their emails, and it will not allow them to log into the site until they verify it. Many users are getting stuck at this point and mistakenly try to reset their passwords, however if they go back and verify their email, they'll be in good shape.

Please note however, that the verification email does expire, if it does, they can follow these instructions to request a new verification token.
1. Go to https://account.armyfamilywebportal.com/dashboard
2. Select the "Request Verification Email" link (bold texted hyperlink) and enter the email that you registered on AFWP with.
3. Check your email for the token.
4. Go back to https://account.armyfamilywebportal.com/dashboard
5. Click 'Verify' link which is a bold hyperlink, and enter the token that was emailed to you

 The preceding guidance assumes that the user has not tried to register on the site BEFORE trying to transition, but if they register on AFWP/VMIS before trying the transition process it won't work and they will instead need to reach out to the Help Desk and ask us to complete the transition.

In order for us to be able to transition accounts, the user will need to make sure that they've logged into VMIS and filled out their volunteer profile. We cannot merge accounts until the account getting merged into has a volunteer profile saved on the system.

Log into https://vmis.armyfamilywebportal.com and then click on their name in the upper right, select view profile, then update/fill out all required fields (red asterisk)